# USER MANUAL





### EATURES

- Quick and reliable water leak alerts sent to your Z-Wave hub
- NEW 700 series chip for faster communication and more battery life than ever
- Extra small to fit anywhere
- Powered by a long-lasting single coin battery
- The latest S2 security and SmartStart for secure set-up
- Supports OTA firmware updates

### SPECIFICATIONS

- Model Number: ZSE42
- Power: 1 x CR2032 battery
- Operating Temperature: 32° 104° F
- Dimensions: 1.9" x 1" x 0.3"
- Range: Up to 130 feet line of sight
- Installation and Use: Indoor or outdoor under eve (can't be exposed to direct rainfall or sun, a little splash is OK)

### INSTALLATION

1. POWER THE SENSOR Use a small flat screwdriver to gently open the sensor's cover and access the battery. Pull the tab from under the battery to activate the sensor. Don't close the cover just yet. The LED indicator will start blinking for around 10 seconds once the sensor is powered.

### The LED indicator doesn't blink or light up at all?

- Make sure the battery is inserted correctly per the positive / negative pole marks.
- Try a fresh lithium nonrechargeable battery.
- Click the Z-Wave button 3 times as quickly as possible to force inclusion/exclusion mode in case you missed when it first flashed.

## LED INDICATOR



### NEED SOME HELP? ask@getzooz.com

Choose your hub and scan the QR code with your phone's camera. Then click on the link to access the step-by-step pairing instructions.





SmartThings

Home Assistant

Vera

Get more tutorials and helpful tips at ww.support.getzooz.com

### TROUBLESHOOTING

#### The sensor won't add to your system? Try this:

- 1. Initiate **EXCLUSION** in your hub and click the Z-Wave button 3 times as quickly as possible.
- Click the Z-Wave button **quicker** when adding it.
- 3. Bring the sensor **closer** to your hub, it may be out of range.
- 4. Double-check if the device is powered.
- Get troubleshooting tips specific to your hub at www.support.getzooz.com

### **EXCLUSION (REMOVE DEVICE)**

- 1. Bring the sensor within **direct** range of your Z-Wave hub.
- Put the Z-Wave hub into exclusion mode (not sure how to do that? ask@getzooz.com).
- 3. Click the **Z-Wave button 3 times** as quickly as possible.
- Your hub will confirm exclusion and the sensor will disappear from your controller's device list.

### FACTORY RESET

When your network's primary controller is missing or otherwise inoperable, you may need to reset the device to factory settings manually. In order to complete the process, make sure the sensor is powered, then click the Z-Wave button twice and hold it the third time for 10 seconds. The LED indicator will blink continuously. Immediately after, click the Z-Wave button twice more to finalize the reset. The LED indicator will flash 3 times to confirm a successful reset. NOTE: All previously recorded activity and custom settings will be erased from the device's memory.

### Z-WAVE CONTROL

#### 1. ADD DEVICE to your hub

Initiate inclusion (pairing) in the app (or web interface). Not sure how? ask@getzooz.com If you're using an S2 hub, it will ask you to enter the DSK PIN or scan the QR code printed on the back cover sticker of the sensor to complete SmartStart inclusion.

#### 2. ACTIVATE the sensor

While the hub is looking for new devices, **click the Z-Wave button 3 times** as quickly as possible. The LED indicator will start flashing to confirm inclusion mode and turn off once inclusion is completed.

#### TIP!

It's best to add your sensor from the area where it will be installed so the hub can find the best route to reach it right away.

### WAKE-UP MODE

The sensor's wake-up interval is set to 12 hours by default to save battery life. Use the Wake Up Command Class to adjust the interval. Click the Z-Wave button 4 times quickly to wake the sensor up manually. The LED indicator will flash twice to confirm the device is awake. During wake-up, the sensor turns the Z-Wave radio on for one minute to receive communication from the hub. Long wake-up interval will not affect how often the sensor reports to your hub so we recommend leaving the default setting to conserve battery.

#### ASSOCIATION

The XS Sensor supports Group 1 for Lifeline communication and Group 2 with up to 5 devices for basic on/off control. This device will send a Basic Set command to Group 2 whenever it detects water. The value of the basic set command sent to Group 2 can be adjusted in the advanced settings to customize the sensor's behavior. Please note that not all Z-Wave systems give users access to direct association settings so if you're note sure where to find it, please get in touch with our support and we'll be happy to help.

### ADVANCED SETTINGS

Parameter 1: Turn the LED indicator on (blinking) or off when a water leak is detected. Values: 0 – LED indicator won't blink when the sensor detects a water leak; 1 - LED indicator will blink when the sensor detects a water leak (default). Size: 1 byte dec

Parameter 2: Decide how long the sensor should report water leak detection after a leak is no longer detected on the sensor side. Values: 0 - 3600 (seconds) Default: 0 (reports "dry" to the hub immediately after a leak is no longer detected) <u>Size:</u> 1 byte dec

Parameter 4: Decide when the sensor should report low battery to the hub. Values: 10-50 (% battery life). Default: 20 Size: 1 byte dec

#### Click the Z-Wave button 4 times quickly to wake the sensor up after updating the settings.

We listed the most helpful settings above. For a complete list of parameters, please go to www.support.getzooz.com or scan the QR code 0%8 for a direct link to all of the settings.

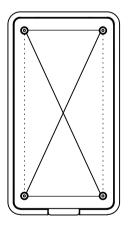


Not sure how to access advanced settings on your hub? We'll help! ask@getzooz.com

#### SENSOR PLACEMENT

#### INDOOR PLACEMENT

- 1. We recommend including your sensor to the Z-Wave network from the location you want to install it.
- 2. Choose a spot in the area you would like to monitor for water leaks which will not be easily accessible to pets or children to avoid it being misplaced.
- 3. Simply place the sensor on a flat surface with the 4 probes touching the ground for best results. The sensor will detect a leak when water reaches any of the 2 probe pairs shown in the below drawing.
- 4. Test the sensor by simulating a leak - it should start blinking and send a report to the hub when water is detected.



### COMMAND CLASSES

ZWAVEPLUS\_INFO\_V2 ASSOCIATION\_V3 MULTI\_CHANNEL\_ASSOCIATION\_V4 ASSOCIATION\_GRP\_INFO\_V3 TRANSPORT\_SERVICE\_V2 VERSION\_V2 MANUFACTURER\_SPECIFIC DEVICE\_RESET\_LOCALLY POWERLEVEL BATTERY SECURITY\_2 NOTIFICATION\_V8 INDICATOR\_V3 ENSOR\_BINARY\_V2 CONFIGURATION\_V4 WAKE\_UP\_V2 SUPERVISION FIRMWARE\_UPDATE\_MD\_V5

### QUESTIONS? ask@getzooz.com



This product can be included and operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers and/or other applications. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network. This product features the latest Security 2 (S2) framework to remove smart home network hacking risks. This device is equipped with a unique authentification code for trusted wireless communication.

### 🔔 WARNING

- This product should be installed indoors or outdoors under eve upon completion of any building renovations.
- Prior to installation, the device should be stored in a dry, dustand-mold-proof place.
- Do not install the device in a place with direct sun exposure, high temperature, or humidity.
- Keep away from chemicals, water, and dust.
- Ensure the device is never close to any heat source or open flame to prevent fire.
- No part of the device may be replaced or repaired by the user except for the batteries.

#### WARRANTY

This product is covered under a 5year limited warranty. To read the full warranty policy or file a warranty claim, please go to ww.getzooz.com/warranty

IN NO EVENT SHALL ZOOZ OR ITS SUBSIDIARIES AND AFFILIATES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, REVENUE, OR USE INCURRED BY CUSTOMER OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT, OR OTHERWISE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DA-MAGES. ZOOZ'S LIABILITY AND CUSTOMER'S EXCLUSIVE REMEDY FOR ANY CAUSE OF ACTION ARISING CON-NECTION WITH THIS AGREEMENT OR THE SALE OR USE OF THE PRODUCTS, WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY BREACH OF WARRANTY, BREACH OF AGREEMENT, OR EQUITABLE PRINCIPLES, IS EXPRESSLY LIMITED TO, AT ZOOZ'S OPTION, REPLACEMENT OF, OR REPAYMENT OF THE PURCHASE PRICE FOR THAT POR-TION OF PRODUCTS WITH RESPECT TO WHICH DA-MAGES ARE CLAIMED. ALL CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THIS AGREEMENT OR THE SALE OR LISE OF PRODUCTS SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING WITHIN THIRTY (30) DAYS FROM ZOOZ'S DELIVERY, OR THE DATE FIXED FOR DELIVERY IN THE EVENT OF NONDELIVERY.

- Water detection between 2 points.
- •••••• NO water detection between 2 points.

#### **OUTDOOR PLACEMENT**

- 1. This sensor is IP64 rated which means it can take a splash or a drizzle but it can't be exposed to rainfall, snowfall, or direct sunlight for prolonged periods of time. We recommend placing the sensor under eve when using it outdoors.
- 2. Add the sensor to Z-Wave from the area where it will be installed for best connectivity results.
- 3. Simply place the sensor on flat surface you would like to monitor for leaks so that all 4 probes under the sensor are touching ground. The sensor will report a leak to the hub anytime water is present between any of the probe pairs pictured in the drawing.

#### FCC NOTE

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO ORIZED OR TV INTERFERENCE CAUSED BY UNAUTI MODIFICATIONS TO THIS FOUIPMENT, SUCH MODIFICATIONS FOR THIS EQUILIMENT. SOCIE MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT. STORE INDOORS WHEN NOT IN SUITABLE FOR DRY LOCATIONS ONLY. DO NO IMMERSE IN WATER, NOT FOR USE WHERE DIRECTLY EXPOSED TO WATER.

This device complies with Part 15 of the FCC Rule Operation is subject to the following conditions

 This device may not cause harmful interference,
This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used according to instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in any given installation

If this equipment causes harmful interference to radio or television reception, the user may try to correct the interference by taking one or more of the following measures:

- Reorient or relocate receiving antenna
- Increase the separation between equipment and receiver

- Connect equipment into a separate outlet or circuit from receiver

Consult the dealer or an experienced radio/TV technician for additional assistance

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